

Jeffrey Su

Product Designer

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About me

I'm a designer currently shaping the developer experience of MongoDB Atlas, striving for craftsmanship and clarity.

Education

Washington University in St. Louis

2018-2022

B.S. in Computer Science

Minor in Human-Computer Interaction

Minor in Mathematics

Early Experience

Andalusia Labs · Product Designer

January 2021 - October 2021 | Remote

- Collaborated with founders on early brand identity and product concepts.
- Designed landing page and web app

MongoDB · Product Design Intern

June 2021 - August 2021 | New York, NY

- Revamped core Atlas flows: database querying, document updating, and introduced new "Undo" pattern.
- Designed new query tool components
- Led user research sessions focused on Atlas Data Explorer and a team-wide design studio to ideate usability improvements.

Salesforce · UX Design Intern

May 2020 - August 2020 | Remote

- Redesigned the MuleSoft web app home page to increase productivity and improve navigation and personalization.
- Designed new components to expedite workflows, improve access to projects, and better onboard new users.
- Built upon design system to improve interactions in web app.

Work Experience

MongoDB · Product Designer

August 2022 - Present | New York, NY

Over the past three years, I've designed and evolved core workflows across MongoDB's flagship Atlas platform. Partnering closely with PMs, engineers, and researchers, I focus on cluster configuration and storage services, shaping a more unified and refined database experience used by thousands of developers.

- Partnering with another designer to lead design for a foundational Atlas initiative introducing a new storage architecture that will reshape MongoDB's core offerings and position Atlas for the future.
- Leading a cross-functional naming initiative for the same project, collaborating across product, design, engineering, marketing, and leadership to deliver a cohesive naming strategy and final product names for release.
- Led visual design learning sessions for new-grad designers, focusing on fundamental principles and best practices for Atlas and other MongoDB offerings.
- Unified two Atlas database services, collaborating with a PM to merge separate workflows into a cohesive flow with new landing and home pages that simplify navigation and data interaction.
- Designed or revamped many aspects of core cluster creation and configuration flows, including global cluster configuration, cluster tiers, security, and other advanced settings.
- Improved and redesigned configuration, connection, and in-product marketing for the Atlas SQL Interface.
- Delivered new core workflow for schema creation and management in the Atlas SQL Interface.
- Designed the end-to-end flow for cluster tagging across cluster creation, the cluster dashboard, and consulted in project and organization-level tagging.
- Designed new zonal availability options for clusters, impacting the core Atlas database offerings.
- Improved snapshot and snapshot restore flows in the Cloud Manager and Ops Manager UIs.
- Designed new workflows for managing backups and snapshots in the Atlas Admin UI.
- Revamped the entire flow for creating and managing custom roles in Atlas.